FREQUENTLY ASKED TAXPAYER QUESTIONS

Sarah Davis, Treasurer

Listed below are just a few of the questions that have been asked in the past. I hope by answering some of your questions, it will make the tax paying process a little easier and less confusing. If you have any other questions that are not listed, please feel free to contact me at 715-526-9853 ext 4.

Q: My mortgage company pays my taxes. Why did I get a bill?

A: Many mortgage companies send requests for tax amounts directly to the treasurer and do not require a bill. A bill is mailed to you for your records.

Q: I did not own my property for the entire year of 2009. Why did I receive a bill for the entire tax amount for this year?

A: The property tax remains with the property regardless of ownership. To determine your liability for paying the tax, check your closing statement to see if the seller gave you credit for a portion of the years taxes or contact your attorney.

Q: My tax bill seems to high. How can I make sure it is correct?

A: Make an appointment with the assessor and explain your concerns. At that time, any questions pertaining to your assessed valuation can be answered. If you are still unsatisfied with your assessment, your next step would be to attend the Board of Review. If you have questions about the rate being charged by a specific taxing body (example: Shawano School District), contact them directly.

Q: I did not pay my taxes last year. Where can I find out how much I owe?

A: Call the Shawano County Treasurer's Office at 715-526-9130 or contact me (up until January 31st) at 715-526-9853 ext 4. Make sure to have your parcel number handy.

Q: I own multiple parcels in the Town of Wescott. Can I pay my property taxes with one check?

A: Yes you can. Please make sure that your math is correct and list the parcel numbers of the properties you are paying for on your check. Include the correct payment stub from each tax bill being paid. Please specify, for each parcel, whether you are paying the 1st installment or the full amount. This can save a lot of confusion down the road.

Q: If I pay by mail, will you honor the postmark?

A: Yes, but the post mark HAS TO BE ON OR BEFORE THE DUE DATE AND IT MUST BE AN OFFICIAL U.S. POST MARK!

Q: What if I have my tax bill, but have lost the payment stubs?

A: If this happens, call my office to ask how much you owe for the 1st installment (due no later than January 31st) or for the full amount. When you send in your payment make sure to include a note specifying the parcel number and if you are paying the 1st installment or the full amount.

Q: What if for some reason I am unable to make my 1^{st} installment payment in full or am not able to pay anything by January 31^{st} deadline?

A: You will be assessed a penalty of 1 % per month through the Shawano County Treasurer's Office. The Treasurer's Office will send you a delinquent tax notice. If you have questions regarding the notice contact them at (715) 526-9130 and they will assist you.